

Keeping House Providers List – domestic services

PLEASE NOTE: These services are not provided by the Leeds City Council and so we are not able to 'recommend' them. They are run by private or independent organisations and the Council is not responsible for how they provide a service.

West List
01.01.09 to 31.03.09



West

Please see page 7 for information about quality assurance (QA)

We suggest you look through the list to find services in your area then give them a call to discuss your requirements.

Most services will be happy to work around you and your needs, so if you just need a fortnightly visit or help with particular tasks let them know and arrange a service that suits you and your budget.

Also, make sure that you're receiving all the benefits that you're entitled to. For example, many people claim Attendance Allowance to pay for services like those listed below. If you're not sure if you're getting all the benefits you're entitled to contact Leeds Benefit Service 0113 247 6900.

Organisation/Agency	Main Contact	Leeds Areas Covered	Services Offered	Rates	Checks			Additional Information
					Insurance	Basic Police Check	QA	
Alpha Care Tel: 0870 242 7714	Suzette Thomas or Janet Thomas	Citywide	Shopping, cleaning, laundry, ironing, domestic tasks Also offer personal care	£11.75 per hour 2hrs minimum	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Information confirmed June 08 Monday to Friday (weekends possible) Also offer all aspects of personal care Police check is CRB Enhanced level CSCI registered
Anchor (Leeds) Tel: 0113 289 8440	Vicky Wilde / Amanda Whelan	North West, West and South Leeds	Personal care, meal preparation, shopping, cleaning, companionship, escorting and gardening	From £12.50 per hour dependant on service wanted	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Information confirmed December 08 All staff CRB checked to Enhanced Level and trained to Skills for Care level. Branch CSCI registered
Angels Housekeeping Tel: 0113 277 2222 07840 167 258 (Gill) 07908 834 083 (Sarah) 07940 268 338 (Julie) 07792 468 644 (Susan)	Gill Coupland Sarah Thompson Julie Hanlon Susan Yule	East Leeds, North East Leeds, South Leeds and West Leeds	Cleaning, ironing, shopping, pension collection, spring clean; Gardening in South Leeds	Hourly rate minimum of £11.50 p/hour (£12.50 for under 60's)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		Information confirmed January 09 Angels Housekeeping is a social enterprise Applying to CASAC Checkpoint
Apple Tel: 0800 542 8639 0113 290 9799	Mr Allen	Do not cover Wetherby or Otley	Cleaning, ironing	£12p/hr if weekly 2hrs minimum for 2 cleaners	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		Information confirmed December 08 Applying to CASAC Checkpoint

Organisation/Agency	Main Contact	Leeds Areas Covered	Services Offered	Rates	Insurance	Basic Police Check	QA	Additional Information
At Home Services from Anchor Trust Tel: 01937 848 120	Marie Whitelock	Citywide	Shopping, cleaning, laundry, ironing and domestic tasks Also offer personal care and respite sitting Service for over 50's only	£20 per hour (min 30mins at £10)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Information confirmed January 09 Also offer plumbing, electrical work, handyman service and gardening Police check is CRB Enhanced level CSCI registered
Bramley Elderly Action/UpBEAt Tel: 0113 290 9911	Sima Goldsmith	West Leeds (will quote outside this area)	Painting and decorating, small household repairs	Free quotation provided	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Information confirmed December 08 Neighbourhood Network Scheme
Care & Repair Leeds Home Delivery Service Tel: 0113 200 9160	Emma Simpson	Citywide	Delivery of continence products from your local clinic and any other medical or mobility supplies. Sale of protective sheeting and other products.	Please contact for further information	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Information confirmed December 08 This service is a social enterprise Police check is CRB Enhanced level (Adults) Monitored through Supporting People
Care Ring (Leeds) Alarm Call Services Tel: 0113 224 3485		Citywide	Pendant social alarm monitored 24 hours a day, 7 days a week	Free service for those over 60, or under 60 with a medical condition or disability if living in Leeds	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Information confirmed December 08 Leeds City Council service
Caremark (Leeds) Tel: 0113 264 4466	Farina Tayub	Citywide	Assistance with shopping, pension collection, accompanying to doctor and hospital appointments, preparation of light meals, general domestic duties and personal care.	Mon-Fri £12.75 p/hour Weekends £14.60 p/hour Bank Holidays £25.50 p/hour Mileage charged at 30p a mile as necessary	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Information confirmed December 08 Can offer visits of less than 1hr - please contact to discuss. Police check is CRB Enhanced level Members of UK Care Homes Association CSCI registered

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Clean-A-Home Tel: 0113 217 1248 07749 445 264	Denise Campion	Citywide	Cleaning, emergency cleans and carpet cleans. Shopping can be arranged Offer laundry, dry cleaning and waste removal - please call for details	£10 p/hour if materials provided £11 p/hour if Clean-A-Home provide materials Minimum of 2hrs per week or 3hrs a fortnight One-off clean: £15 p/hour (minimum of 3 hours)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Information confirmed December 08 CASAC Checkpoint approved
Clean Care Tel: 0113 288 8000	Jack McKeown	Citywide	Carpet and Upholstery cleaning only	Please contact for further information	<input checked="" type="checkbox"/>			Information confirmed December 08
Nicholas Connolly Tel: 07922 926 883 01943 878 224	Nicholas Connolly	Guisley, Rawdon, Pudsey and Rodley areas	Decorating and handyperson service	Work priced per job (free estimate) Hourly rate - £12	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Information confirmed December 08 CASAC Checkpoint approved
Dovetail Care Services Tel: 0113 258 7373	Janet Moorland	North West North East West (Will travel as far as Alwoodley in North East Leeds)	Personal care, laundry, meal preparation, bed changing, shopping (with or without client), light domestic duties	Please contact for further information	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Information confirmed December 08 All staff trained to NVQ Level 2 or above Police check is CRB Enhanced level (Adults) CSCI registered
Gail Hardy Tel: 0113 256 0190	Gail Hardy	Bramley only	Cleaning	Please contact for further information				Information confirmed December 08 Bramley Elderly Action recommended list

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Home Maids Tel: 0113 255 5307 07808 410 294	Helen Adams	Bramley, Armley, Pudsey, Wortley, Headingley, Kirkstall, Horsforth, Rawdon, Cookridge	Cleaning (including laundry service at additional cost) and shopping	£12 per hour per person inc. VAT Cleaners work in pairs	<input checked="" type="checkbox"/>			Information confirmed December 08 Staff recruited through references and recommendation. Daytime answerphone service - please leave a message.
Ironing Express Tel: 0113 248 3510	Julie Barker	City-wide (except Wetherby)	Ironing, dry cleaning, alterations, full laundry service and duvet service	£1.50 per 1lb	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Information confirmed December 08 Free collection and delivery on orders over £10 All ironing returned on hangers and in protective covers at no extra charge CASAC Checkpoint approved
Nice and Tidy Tel: 07793 417 796 (Kathy) 07771 537 462 (Elisa)	Kathy Webb	Citywide	Cleaning, shopping service, pension collection, ironing	£11.50 per hour	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		Information confirmed December 08 Bramley Elderly Action recommended list.
One to One Home Support Services Tel: 0113 257 1707 07846 287 766	Tracy Holroyd	West Leeds	Shopping, meal preparation, housekeeping, laundry and ironing, gardening services	Hourly rate: £14 p/hour. 2hrs minimum per week	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Information confirmed December 08 Also offer accompanied outings, taking to appointments and respite/companionship visits CASAC Checkpoint approved
Pop-in's Tel: 0113 279 1500	Angela Swinden	Citywide (mainly West, South and Inner North West areas, e.g. not Otley)	Flexible cleaning/home help and shopping services, especially tailored to the needs of older clients.	£11.50 p/hour if weekly £12 p/hour fortnightly	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Information confirmed December 08 In touch with Bramley Elderly Action, Armley Helping Hands and Morley Elderly Action CASAC Checkpoint approved
Soap Opera Tel: 0113 240 5045	Mr & Mrs King	Do not cover outer edges of City (e.g. Otley, Wetherby) or the city centre area	Laundry, ironing Collection Mon/Tues Return Weds/Thurs Dry cleaning available - please contact for price details	Ironing: £13.50 for first 8lb of ironing, then £1.30 per 1lb Laundry: £8.40 for up to 15lb in weight £10.40 for up to 25lb in weight	<input checked="" type="checkbox"/>			Information confirmed December 08

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Organisation/Agency	Main Contact	Leeds Areas Covered	Services Offered	Rates	Insurance	Basic Police Check	QA	Additional Information
Springtime Cleanliness Tel: 0113 277 0761	Julie & David Ayo	Citywide	General cleaning, carpet washing	£9.50 per hour	<input checked="" type="checkbox"/>			Information confirmed June 08 Established for 20 years. Applying to CASAC Checkpoint
Yorkshire Hygiene Tel: 01924 823 555	Joan Conlon	Citywide	Just one concentrated 'dirt clean'/clearance - not regular domestic cleaning	Please contact for further information	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		Information confirmed December 08 Trading for 24 years

Age Concern Leeds Hospital Aftercare Service

Organisation/Agency	Main Contact	Leeds Areas Covered	Services Offered	Rates	Insurance	Basic Police Check	QA	Additional Information
Age Concern Leeds Hospital Discharge Scheme Tel: 0113 272 0377	Elaine Brown	Citywide	Over 60s: support on leaving hospital, getting back into daily routines and support with benefits and services	No Charge	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Information confirmed December 08 Police check is CRB Enhanced level

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Prepared Meals

Country Fayre Dinners 4 U	Deliver hot meal	Most of Leeds and surrounding area. Please check to see if your area is covered	0113 287 7090 0113 286 2961	Meal £4.10, Meal & Sweet £4.50 – Garforth & Kippax Meal £4.60, Meal & Sweet £5.00 – Wetherby Meal £4.35, Meal & Sweet £4.75 – any other areas
Yorkshire Community Meals	Frozen meals	Citywide	0113 247 8577	Mon-Fri delivery only. Meal price range of £2.20 to £3.10 Hot desserts 50p, Cold desserts 60p
Oakhouse Foods	Frozen meals	Citywide	01756 796 336	Wednesday/Thursday deliveries only. Order up to Tuesday lunch time the day before. Meal price range of £1.99 to £5.20
Wiltshire Farm Foods	Frozen meals	LS16, LS18, LS19, LS21, LS22, LS23, LS24, LS25	01845 578 784	Mon-Fri delivery only. Order up to a day before delivery. Meal price range from £2.20 Website: www.wiltshirefarmfoods.com
		LS1-LS15, LS17, LS26, LS27, LS28	01484 866 730	
Eismann Foods	Range of frozen meals	Citywide	Freephone 0800 138 4627	Email: sales@eismann.co.uk

Lunch Clubs

For information on Lunch Clubs, please contact ss.contracts@leeds.gov.uk or jenny.a.cooper@leeds.gov.uk, or telephone 0113 247 8339

Please also find attached:

- List of social enterprises supported by Keeping House (information updated December 2008)
- Private companies or independent organisations providing gardening services (information updated December 2008)



Quality assurance (QA)

The providers list includes both private and voluntary sector providers and social enterprises. We aim to have all the providers on the list working towards a high standard of quality assurance, which could be guaranteed through a number of routes. If the 'QA' column in the list has a tick in it, this means that the organisation's quality is assured by at least one of the following:

- Approval by Trading Standards or CASAC Check Point
- Registered by CSCI (Commission for Social Care Inspection)
- They are monitored through the local authority's Supporting People framework

All providers now seeking to come on the list for the first time must apply through CASAC Check Point to become 'quality assured', or else demonstrate how they already meet the required standards. For more information, please contact David Peel.



About this listing

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The list has been put together from information and lists sent in to the Keeping House programme by health and social care agencies and workers and through recommendation of older people and disabled people themselves.

The list does not claim to be a complete listing of all useful organisations but we hope it may be a useful start.

Changes or New Services?

If you have new services and details to add, please could you let Keeping House know so that we can keep on updating the list for everyone.

Contact david.peel@leeds.gov.uk or telephone 0113 247 7095.

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This information can be provided in large print, Braille, audio or a community language, please telephone **0113 247 8730**.

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Social enterprises providing domestic services to older and disabled people

Social enterprises which are supported by Keeping House are businesses owned and run by local people. Any profits are put back into the community served, for local or charitable benefit. People are charged directly for the services they receive, as the aim is to create businesses which are sustainable.

Angels Housekeeping

Please contact Gill Coupland, Julie Hanson, Sarah Thompson or Susan Yule on 0113 277 2222

Services include cleaning, ironing, shopping, pension collection and spring cleaning. Gardening may also be available – please ask.

So far, Angels Housekeeping covers:

South Leeds
East Leeds
North East Leeds
West Leeds

There is a concessionary rate for elders of **£11.50 per hour**.

Angels Housekeeping has applied to be in the CASAC and Trading Standards Directories of domestic services. It is fully insured and the workers are all police-checked.

Registered as a 'Community Interest Company' - a new type of legal structure for social enterprises

Care & Repair Leeds Home Delivery Service

Please contact Janet White on 0113 200 9160

Delivery of continence products. Can also provide delivery service for medical or mobility supplies, paediatric supplies and children's nappies, from your local clinic. Protective sheeting and other continence products available for purchase

Garden maintenance schemes. Small jobs/handy person scheme

UpBEAt – Bramley Elderly Action

Please contact Sima Goldsmith on 0113 290 9911

For gardening, shopping, decorating, selling independent living aids (party plan), and transport, in West Leeds.

Moorcare - Moorclean

Please contact Allison Wilcock on 0113 203 4914 or 0113 268 4211

For 'socially enterprising' domestic services in Leeds North East, East and North West, £12.50 per hour, fully insured, all staff police checked . CSCI registered. Applying to CASAC/Trading Standards.

Also, not a social enterprise but please note

Morley Elderly Action

Please telephone 0113 253 4484

If you want to find domestic and gardening services in Morley, these are the people to contact. In addition to their own gardening service they also make referrals "to vetted and monitored external gardening, shopping and cleaning services".

www.morleyelderlyaction.org.uk

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ASDA

www.asda.com

- Internet only
- Delivery charges: Tuesday-Wednesday - £4.00; Monday, Thursday - £4.50; Friday-Sunday - £5.00
- Minimum order value of £25
- Give postal code to confirm if your area is covered
- Next day delivery if order placed before 5pm – specify within 2 hour time slots
- Deliver between 10 am – 10 p.m, within specified 2 hour time slots. Availability of delivery slots depends on each individual store and the customer's postcode
- Deliver 7 days a week except Christmas Day and Easter Sunday. Delivery can be booked 3 weeks in advance and can be amended as many times as is necessary, up to 5pm the day before delivery
- Payment by debit/credit cards. Free delivery offered if payment made by ASDA Store Card and value of order over £99

No extra concessions for pensioners.

ICELAND

- In-store free delivery at a time that is convenient for you, if you spend £25 or more and live within a 10 mile radius of the store (subject to availability)

To find out your nearest store call 01244 842842

SOMERFIELD

Telephone: 0117 935 9359

- The Ossett Somerfield store is the only Somerfield to offer home delivery in Leeds for customers who have shopped in store
- Other stores may consider offering this service if enough customers enquire about home delivery
- If you shopped in the Ossett store, you can register with them to have a personal Home Delivery Card, and then they will deliver your shopping to your home for same day or next day delivery (excluding Sunday)
- This service is free of charge if you spend at least £25. If less, there is a £3 charge. If you live outside the designated area, the Store Manager may agree to deliver for a £5 charge
- There are shopping assistants available for help in the store

MARKS AND SPENCER

Leeds (Briggate) Store, Food Information Desk, 0113 243 2667 extension 2380

- Also deliver for people who have been to the store to shop
- £5 delivery charge if spend under £50, £3 delivery charge if spend between £50 and £100. Free delivery if spend over £100. No minimum amount to be spent
- Cover Leeds to a five mile radius from the city centre store. Please call to confirm your area is covered.
- Delivery hours: **AM:** Monday–Friday, 10–12 noon **PM:** Monday–Friday, 2 – 4 p.m. (on occasional days), 4 – 6 p.m., 6 – 8 p.m. (on occasional days)
- Saturday 2 – 4 p.m., 4 – 6 p.m.

No extra concessions for pensioners

SAINSBURY'S

www.sainsburystoyou.co.uk

Telephone: 0800 328 1700

- Both telephone and internet service
- Delivery charges available from £3.50 to a maximum of £6.00, when you order a delivery of over £40. For all orders below £40 a standard delivery charge of £6.00 will be applied.
- No minimum order (subject to a £6.00 delivery)
- Covers the whole of Leeds
- Delivery 7 days a week within 1 hour time slots - Monday-Friday 9am-10pm, Saturday 10am-8.00pm, Sunday 1pm-6.00pm. For deliveries before 4pm next day, orders must be placed before 1pm the day before. Next day deliveries after 4pm can be made if the order is placed before 9pm the day before.
- Payment by debit/credit cards

No extra concessions for pensioners

TESCO'S

www.tesco.com

Telephone: 0845 7225533

- Internet only
- £3.99 - £5.99 delivery charge depending on delivery day regardless of the size of order
- No minimum amount to be spent
- Covers most of Leeds (you enter your postal code to confirm if in their area)
- Deliver 9 a.m. – 11 p.m., Monday – Sunday
- Payment by debit/credit cards. Do not accept Electron cards
- Tesco Access – online service for customers who are visually impaired via 'My Account', who may use access technologies such as voice screen reader, or who wish to override the default font sizes and page colours so it is clearer for their eyes

No extra concessions for pensioners

Local shops supporting older people in Chapeltown and Harehills

Feel Good Factor have produced a shopping guide for the Chapeltown and Harehills areas. The booklet contains local shops that have confirmed they will deliver to older people. The booklet is available by calling **0113 200 7744**.

No service: (!)

We have not managed to find any mention of home shopping for :

Morrisons, Netto, Kwiksave, CO-OP, Aldi, Lidl, Spar or Costcutter.

Access to shops - website

DisabledGo – Leeds www.DisabledGo.info

DisabledGo – Leeds website provides information about access to shops, pubs, restaurants, cinemas and other public venues for people with hearing, vision or mobility access concerns. This is as a result of sponsorship from Marks and Spencer and Leeds City Council.

Private or independent organisations providing gardening services

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					Insurance	Basic Police Check	QA	
Anchor (Leeds) Tel: 0113 289 8440	Vicky Wilde / Amanda Whelan	North West, West and South Leeds	Gardening	From £12.50 per hour dependant on service wanted	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Information confirmed December 08 All staff CRB checked to Enhanced Level and trained to Skills for Care level. Branch CSCI registered
Ashtree Landscapes Tel: 0113 225 1784	Simon Wragg	Citywide (based in Whitkirk)	Most jobs taken on. All aspects of the garden done.	£10-£15 p/hour or by free quote	<input checked="" type="checkbox"/>			Information confirmed March 08 Private gardener
At Home Services from Anchor Trust Tel: 01937 848 120	Marie Whitelock	Citywide	Gardening Service for over 50's only	Priced per job. Free quotation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Information confirmed January 09 Police check is CRB Enhanced level CSCI registered
Bramley Elderly Action/UpBEAt Tel: 0113 290 9911	Sima Goldsmith	Bramley area Service for over 60s only	1 x f/t gardener General garden maintenance	Free quotation provided on any garden	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		Information confirmed December 08 Neighbourhood Network Scheme

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C Waterhouse Garden Services Tel: 0113 255 9505 07929 913 537	Craig Waterhouse	Citywide	Garden maintenance and full landscape service. Fencing, flagging and tree removal	Priced per garden (around £15 p/hour)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Information confirmed December 08 CASAC Checkpoint approved
Nicholas Connolly Tel: 07922 926 883 01943 878 224	Nicholas Connolly	Guiseley, Rawdon, Pudsey and Rodley areas	Gardening maintenance	£12 per hour	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Information confirmed December 08 CASAC Checkpoint approved
Home & Garden Care Tel: 0113 256 3856	Peter Clough	Citywide (based in West Leeds)	2 gardening staff	£20 minimum per job for 2 workers	<input checked="" type="checkbox"/>			Information confirmed December 08 Private gardener
Leeds Black Elders Association Tel: 0113 237 4332	Tony Williams	Citywide	Gardening service started 2.7.07	Priced depending on the garden - please call for more details	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		Information confirmed December 08 Neighbourhood Network Scheme
One to One Home Support Services Tel: 0113 257 1707 07955 023 902	Tracy Holroyd	West	Gardening service provided.	£15 per hour	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Information confirmed December 08 CASAC Check Point approved
Solutions Tel: 07984 059 276	Gary Howard	Citywide	Gardening, landscaping, fencing, etc.	£10-£20, 25% discount for OAP/disabled Free quotes	<input checked="" type="checkbox"/>			Information confirmed December 08 Private gardener Will ring you back on request

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