



**west
north
west**
homes leads

Energy Efficiency, Affordable Warmth & Fuel Poverty Strategy

2007 - 2010

Putting Customers First

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Aims & Objectives

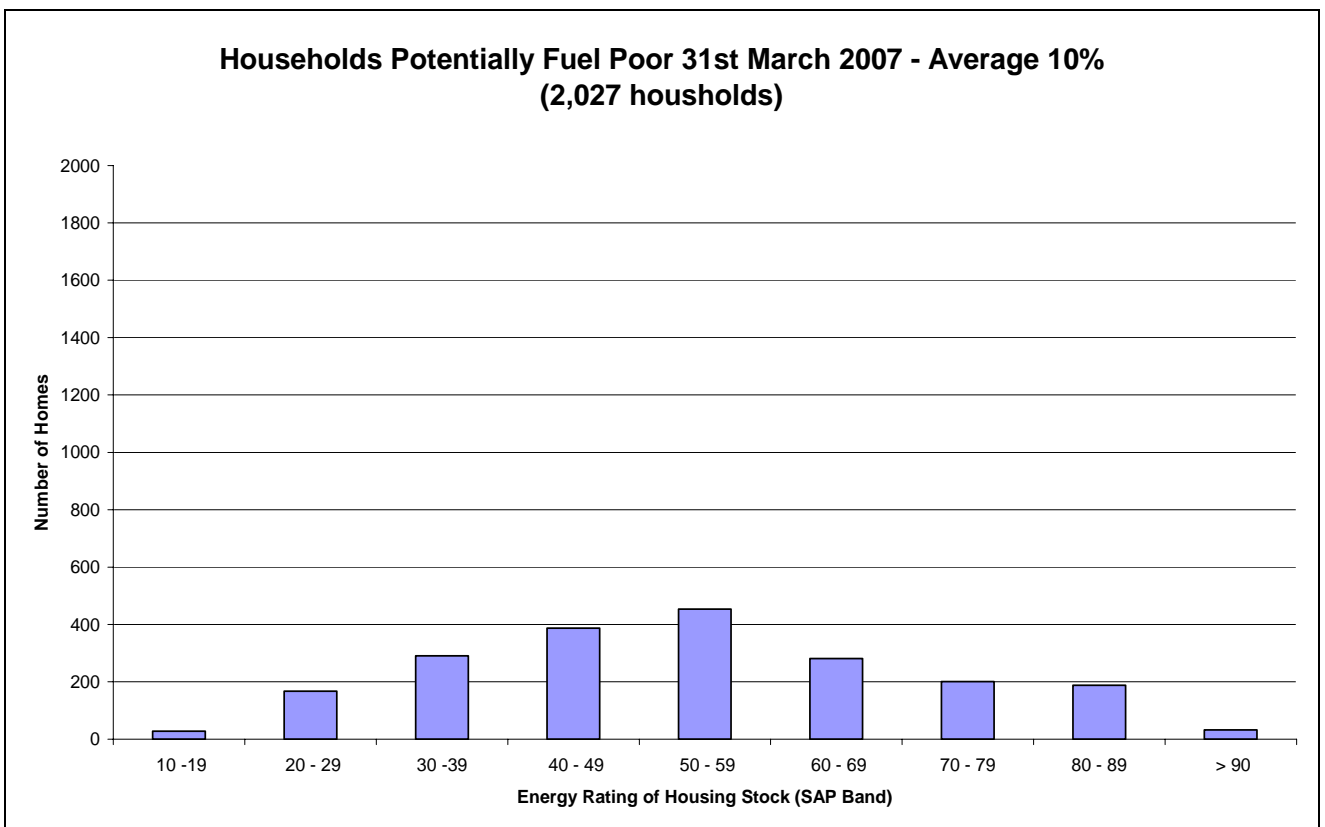
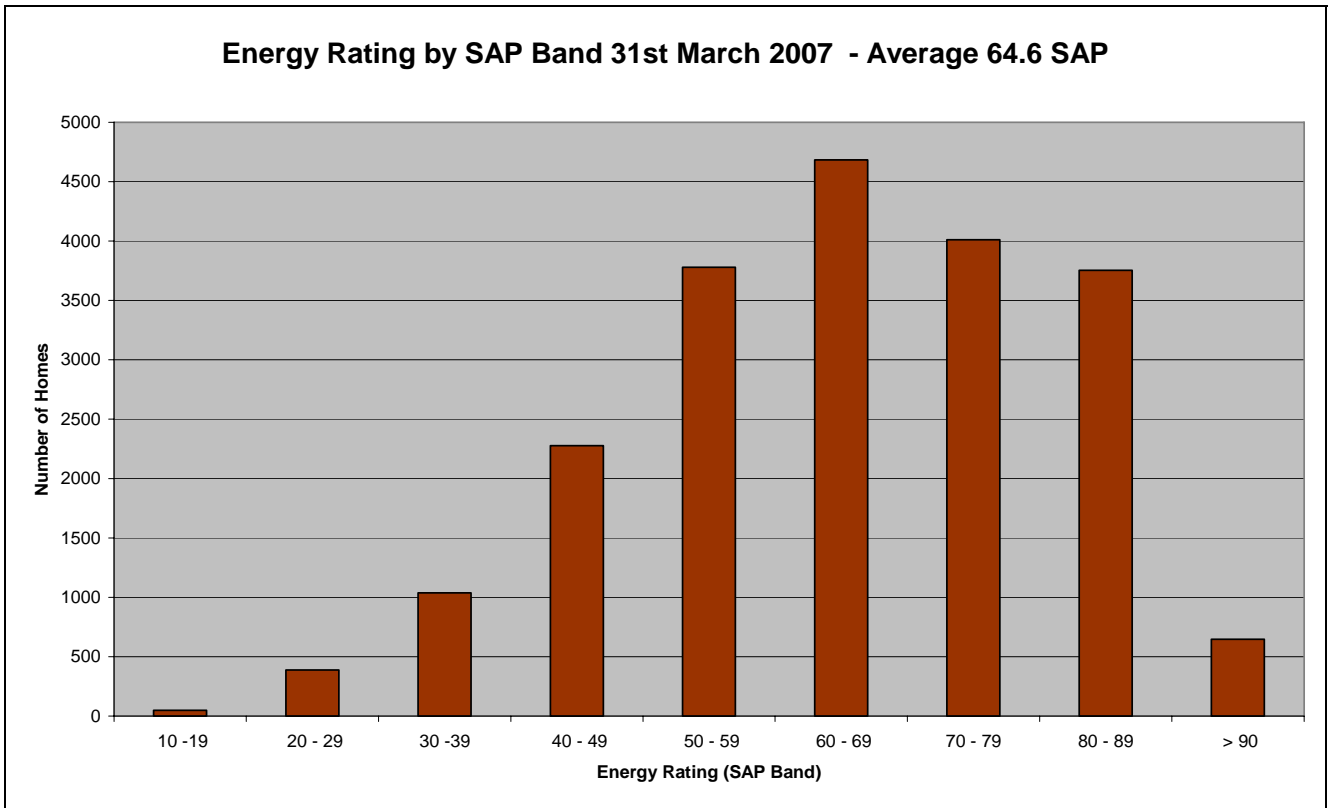
Aims

- ❑ To maximise the energy efficiency of the housing stock and other business assets.
- ❑ To provide homes that are affordable to heat for all households.
- ❑ To reduce the incidence of fuel poverty to the lowest practical level.
- ❑ To take advantage of all possible funding support to improve energy efficiency, make energy more affordable and reduce fuel poverty.
- ❑ To ensure that customers have access to all necessary information to help them make the most efficient use of their heating systems to meet their heating needs and to be able to offer the most economical energy supplies.

Objectives for the Year

- ❑ To identify all isolated properties that have missed out on the rolling programme of loft and cavity insulation (those properties capable of receiving this type of improvement). Resources £218k for the year, inclusive of grant aid.
- ❑ To increase the overall SAP Rating (Energy Efficiency Rating) of the stock, through the programme of works and data quality checks, to 67.2 by 31st March 2008.
- ❑ To target the remaining estimated 2,500 homes that could benefit from the installation of central heating through the Heat Lease programme to maximise take up of the programme. Resources £3 million for the year.
- ❑ To complete the identified programme of renewal of out of date and inefficient central heating systems in the north west area by 31st March 2008 Resources £1.6 million.
- ❑ To determine a rolling programme for the replacement of out of date and inefficient central heating systems in the west area, by 31st December 2007, to allow inclusion of any proposals into the 2008/09 Capital Investment Programme.
- ❑ To implement an affordable warmth monitoring approach for the pilot energy efficiency schemes using renewable technology by 30th September 2007, and report the findings by May 2008 (end of heating season).
- ❑ To complete the implementation of the new Asset Management System (Keystone) allowing local Energy Efficiency Monitoring by 31st March 2008.
- ❑ To support the District Partnership – Affordable Warmth and Fuel Poverty Strategy and Action Plan implementation.

Current Position on Energy Efficiency and Fuel Poverty



Key Targets

- ❑ To improve the average energy efficiency by the housing stock from 64.6 to 67.2 (SAP Standard) by the end of March 2008
- ❑ To reduce the proportion of low energy homes (below SAP 35) by specific targeting by Heat Lease and insulation programmes, by 50% by March 2008.
- ❑ To reduce the level of potential fuel poverty across Leeds North West Homes to 9% by March 2008.
- ❑ To provide data to the 1,031 properties recorded with insufficient data on the energy database
- ❑ To update the energy database with the missing details of works undertaken through past improvement action, where practical.
- ❑ To move all data to the Keystone Asset Management system to improve overall accuracy and access to energy data.

Strategies and Tasks

- ❑ To work with the Leeds Fuelsavers Team for energy advice support to improve the analysis of energy needs, investment targeting, provision of energy advice services to tenants and to improve the monitoring arrangements for the organisation.
- ❑ To develop an energy outcome matrix for different energy improvements for the main property archetypes in the West North West Homes stock (What is the maximum energy efficiency that can reasonably be achieved)
- ❑ To secure suitable energy advice and energy awareness training for staff to assist fuel poverty identification, energy and financial advice to households.
- ❑ To ensure that the required briefing provided to tenants following the installation of the new central heating is fully and adequately provided.
- ❑ To ensure that all new tenancies are provided with a copy of the Repairs and Service Standards Handbook giving general advice and guidance on appliance use.
- ❑ To further publicise the availability of user instruction manuals for appliances through the Gas Servicing Section, Neighbourhoods and Housing, and investigate the availability of such manuals on the website. (See LCC Website)
- ❑ To develop a variety of mechanisms to provide energy advice to tenants, to supplement the general guidance in the Repairs and Service Standards Handbook, including the use home visits to explain the use of appliances, advice to improve energy efficiency, sources of advice on energy costs, Fuel Savers Team, Home Energy Checks, Energy Savings trust freephone help, Energy Advice Centre telephone advice.

- To make greater use of the Energy Savings Trust Website and support, including use of Good Practice Guidance and Grants Database, and to make greater use of other good practice websites for example 'Green Street'.