



 **RESPECT** Give respect Get respect

## Hate Crime



**west  
north  
west**  
homes leads

العربية • 中文 • فارسی • Français • كوردی • Polski  
Português • Soomaali • ཀུན་སྐྱོད་ • اردو



If you would like this document in your language, **large print** or Braille, please contact your Neighbourhood Housing Office, who can do this for you free of charge.

#### Arabic / العربية

إذا كنت ترغب بالحصول على هذه الوثيقة مكتوبة بلمتلك الأم أو مطبوعة بأحرف كبيرة أو على شكل بريل، فقم بالاتصال بمكتب اسكان الأحياء، هذه خدمة مجانية نقدمها لك.

#### Cantonese / 中文

如果你需要這份文件翻譯成你的語言，或以大字體或盲人點字格式說明，請與你的鄰里房屋辦事處聯絡，他們能夠免費給你安排。

#### Farsi / فارسی

اگر شما علافند به دالشتن این مترك بزبان خود، بصورت بریل، خط درشت و یا بصورت نوار شنیداری می باشد لطفاً با نبرهود هاوزنگ آفیس (Neighbourhood Housing Office) خود تماس بگیرید، اونها می توانند این کار را برای شما بصورت رایگان انجام دهند.

#### French / Français

Si vous désirez recevoir ce document dans votre propre langue, en gros caractères ou en braille, veuillez contacter votre Bureau Logement -Neighbourhood Housing Office- qui se chargera de vous l'envoyer gratuitement.

#### Kurdish / کوردی

ئەگەر دەتەوێت ئەم نووسراوەت بە زمانی خۆت یان بە چاڵی بێتی گەرۆ بە پاخۆد بە بریل (شێوازی نووسینی نابینا) بۆ دابین بکەیت، ئەوا تکایە بە یۆدندی بە ئۆفیسێ خاتوو بەرجی تاوچەکە تەو بە (تێبێرھووود شاوزین ئۆفیس) بکە و ئەوان بە خۆراچی ئەم کارەت بۆ دەکەن.

#### Polish / Polski

W celu otrzymania niniejszego dokumentu w swoim ojczystym języku, dużą czcionką lub w języku brajla, proszę skontaktować się z Dzielnicowym Biurem Mieszkaniowym, które dostarczy tłumaczenie bezpłatnie.

#### Portuguese / Português

Se pretender obter este documento no seu idioma, impresso em letras grandes ou em Braille, contacte o Gabinete de Habitação da sua zona, que poderá fazê-lo gratuitamente.

#### Somali / Soomaali

Haddii aad ku rabto xaashaddan af-kaaga hooy, far waaweyn ama far indhoole, markaasi fadlan la xidhiidhid Xafiiska Guriyeynta Xaafadda, kuwaas oo sidan lacag-la'aan kuugu samayn karaya.

#### Tigrinya / ትግርኛ

ገቢ ጽሑፍገቢ ብጅታገቢ ብግብይ ጽሑፍ ወይ ብብረይል (ናይ ግድገዳው-ገን ጽሑፍ) እንተ-ደለኻ፣ ኑረ ናይ ኣብወገን ናይ ኣብይ-ቲ ቢት-ጽሑፍት ደውለል-ሆ፣ ገቢ ብገጸ ከገብሩልኻ ኢያ-ሆ።

#### Urdu / اردو

آرے آپ کو تحریر آپ کی اپنی زبان میں، بڑے پرنٹ پر یا بریل میں درکار ہونے والے ممبر بڑے لاسک آفس سے رابطہ کریں، وہ آپ کے لیے یہ کام مفت کر سکتا ہے۔

# What is hate crime?

A hate crime incident is when you, your family or property is subjected to violence or damage because of:

- your nationality, racial origin, colour of your skin
- your sexual orientation
- your religion
- your disability.

A hate crime is a violation of your personal and civil rights. Hate crimes are not only crimes against the targeted victim but also against a particular group as a whole. Hate crimes are attacks on communities. It is important that these crimes be reported. Only if a hate crime is reported can agencies act to deal with it. No one has the right to harass, threaten or assault you because of who you are, or where you come from.

# What are the different types of hate crime?

## Racial harassment

Racial harassment is any behaviour that interferes with the peace, comfort or safety of people in their home or neighbourhood, and which is perceived to be racist by the victim or any other person.

## Homophobic, biphobic and transphobic harassment

Homophobic, biphobic and transphobic harassment is any behaviour directed towards someone because of their sexual orientation. It interferes with the peace, comfort or safety of people in their home or neighbourhood and is perceived to be homophobic, biphobic or transphobic by the victim or any other person.



### **Religious intolerance and harassment**

Religious harassment is any behaviour that interferes with the peace, comfort or safety of people in their home or neighbourhood, and which is perceived to be religiously motivated by the victim or any other person.

### **Disabled harassment**

Disabled harassment is any behaviour that interferes with the peace, comfort or safety of people in their home or neighbourhood, and which is perceived to be based on their disability by the victim or any other person.

### **Harassment of other minority communities**

These communities include asylum seekers, refugees, gypsies and travellers and Irish people. The definition is the same as the above definitions.

## Who does hate crime affect?

Hate crime does not only harm the victim or damage their property, it can affect the whole family, friends and the wider community. It can cause serious harm as many victims do not report incidents but endure harassment for a long time, sometimes for years.

You do not have to be a member of a minority group to be a victim of hate crime. For instance, the friends of a visible minority ethnic person, lesbian or refugee may be victimised because of their association with that person.

# How do I report a hate crime?

Hate crime is under reported. If more victims and witnesses report incidents it can prevent other people becoming victims. Together we are more able to combat hate crime and look at developing preventative measures.

As part of our commitment to provide safe housing, West North West Homes local neighbourhood housing offices are Hate Incident Reporting Centres . You can also ask for a member of staff to come to your home so that you can report the hate crime.

If it is an emergency, call the police on 999.

You can also contact the Stop Hate helpline on 0800 138 1625.



# What will West North West Homes do?

West North West Homes, as Hate Incident Reporting Centres, are responsible for making customers feel comfortable when reporting hate crime within our local neighbourhood housing offices. We have a responsibility to ensure that we follow up any reported incidents of hate crime. Even if you are not the victim, but you witness an incident, you should still report the incident to us.

## **As part of our commitment to reducing hate crime we will:**

- involve other agencies, with your agreement and pass on relevant information to the Police, Stop Hate Crime UK, Leeds City Council and Victim Support;
- act upon hate crime incidents reported within the same day;
- provide advice and information on what support is available to victims of hate crime;
- provide interpreting and translation facilities as required;
- remove racist or homophobic graffiti within 24 hours;
- enforce the tenancy agreement where the alleged perpetrator is a West North West Homes tenant;
- work in partnership with other agencies;
- where the alleged perpetrator is not a West North West Homes tenant we will, with your permission, advise other landlords of the incident.

**If you wish to contact us, please do so by visiting us at:**

Aireborough One Stop Centre

Micklefield House, New Road Side, Rawdon LS19 6DF

Armley One Stop Centre, 2 Stocks Hill, Armley, Leeds LS12 1UQ

Bramley Neighbourhood Housing Office, 202 Town Street,  
Bramley, Leeds LS13 2EP

Horsforth Neighbourhood Housing Office, The Green,  
Town Street, Leeds LS18 5JB

Kirkstall Neighbourhood Housing Office, 45 Kirkstall Lane,  
Kirkstall, Leeds LS5 3BE

Little London Neighbourhood Housing Office, Oatland Drive,  
Little London, Leeds LS7 1SH

Otley One Stop Centre, 8 Boroughgate, Otley, Leeds LS21 3AL

Pudsey One Stop Centre, Town Hall, Robin Lane, Leeds LS28 7BL

Wortley Neighbourhood Housing Office, 36 Heights Drive,  
Armley, Leeds LS12 3SU



Call us on: 0800 915 1113\*  
or Minicom: 0845 127 1113

\*standard charges apply when calling from a mobile



Email us on:  
[wnwhl.enquiries@wnwhl.org.uk](mailto:wnwhl.enquiries@wnwhl.org.uk)  
[www.wnwhl.org.uk](http://www.wnwhl.org.uk)



Visit us at:  
Neighbourhood Housing  
Offices or One Stop Centres



Write to us at:  
Westfield Chambers, Lower  
Wortley Road, Leeds LS12 4PX



**Mixed Sources**

Product group from well-managed  
forests, controlled sources and  
recycled wood or fiber  
[www.fsc.org](http://www.fsc.org) Cert no. SGS-COC-005841  
© 1996 Forest Stewardship Council

